North Mountain Healing Center (NMHC)
Community Advisory Committee (CAC)
Meeting Minutes
July 14, 2026

MEETING DETAILS

The NMHC CAC Meeting took place on Tuesday, July 14th, at 6 pm, virtually via MS Teams.

MEMBERS PRESENT

-Rob Neely, Consultant for CBI
-Steve Pamperin, Ocotillo Hills Block Watch
-Par Shahpar, Ocotillo Hills Block Watch
- Natalie Veidmark, North Mountain Business Alliance
-Cleo Lewis, Outreach Pastor, Cleo N Lewis Ministries
-Darlene Vallo, 25 yr resident, representing Community Orgs.
-Pam Horton, Washington Elementary School District

MEMBERS ABSENT

-Jeff Tisot, East Sunnyslope Neighborhood. Assoc.+ Block Watch
-Marcia Veidmark, North Mountain Business Alliance
-Michelle Pabis, Honor Health
-Allen Gills, President/CEO, GNW Security Consultants
-Jeff Spellman, Violence Impact Coalition

CBI STAFF PRESENT

-Anne Marie Johnston, Senior Director of Shelters & Outreach
-Ollie Nyman, Associate Dir. Community Integration
-Steven Varnadore, Senior Program Manager
-Tia Ocano
-Toni Davis
-Echo Kwiatkowski
-Michelle Blau

MEETING GUESTS

-Jaclyn Breidt, Office of Homeless Solutions, City of Phoenix
-Mary Ramirez, Neighborhood Specialist, City of Phoenix

- Welcome and Introductions
    - Anne Marie Johnston and Rob Neely initiated the meeting with attendee introductions, including confirmation of CAC meeting guests, Jaclyn Breit and Mary Ramirez from City of Phoenix.
- NMHC Timeline
    - Anne, Ollie Nyman and Rob provided the following updates regarding the NMHC timeline.
        - January 2026 – Expanded bed capacity to 60 (men only)
        - June 2026 – Reconstruction of West Stairwell
        - June 2026 – Site plan final review by City of Phoenix
        - July 2026 – All inspections passed and NMHC received certificate of occupancy for 100
        - Ann and Ollie shared that this would allow for the addition of women residents and full use of amenities and programming at NMHC
- NMHC Construction Updates
    - Anne, Steven and Ollie reviewed the updated pictures from NMHC showing reconstructed west stairwell, sleeping areas, courtyard landscaping. Positive comments about the facility from committee members.
    - Anne discussed plans for ribbon-cutting ceremony and a tour for Advisory Committee members in the near future.
- Community and Education and Engagement
    - Ollie reviewed the 2026 data for the Point in Time Count conducted by the Maricopa County Regional Continuum of Care. Data showed 9,726 people experiencing homelessness in Maricopa County on the night of 1/26/2026. From the 2025 PIT Count, this represents <1% drop in total individuals experiencing homelessness, a 12% drop in those unsheltered, and a 14% increase in those sheltered/connected to a shelter. This was discussed as a positive change. Ollie also reviewed the year-over-year data from 2020-2026.
    - Jaclyn Breidt from the Office of Homeless Solutions attended as a guest to discuss the events, issues, and successes they have seen in the Rose Mofford sports complex and within the area of interest around NMHC. She reported increased outreach and less traffic in the park. Discussed Sunnyslope Heat Relief.
    - Anne and Echo Kwiatkowski discussed the daily protocols for outreach in Rose Mofford Park and along the nearby canal. Protocols include inventory bag and its elements, travelling in pairs, coverage areas, outreach to individuals to provide relevant resources, alerting park rangers when necessary, documenting findings, completion of the park rounds checklist, and uploading the documents into SharePoint.
    - They reported multiple outreach efforts daily to ensure no residents of NMHC are in the areas and efforts to identify other individuals in need of services offered by NMHC, consistent with the Good Neighbor Agreement.
- Outreach Area Updates
    - Ollie reviewed outreach data and shifting patterns from January – June 2026. He discussed seasonal changes in congregational patterns near parks in the MetroCenter area.
    - Robust discussion about how best for local residents and business owners to engage outreach when individuals in need are identified. The CBI hotline was shared: (602) 286-9200.
- Review of NMHC Dashboard
    - Ollie reviewed the current data from the previous two quarters (January – June 2026) as displayed in the revised dashboard and reviewed client data as it relates to shelter data, shelter outcomes, outreach data, and outreach outcomes.
- Success Stories
    - Steven Varnadore, from CBI, discussed success stories for recent exits from NMHC in the prior quarters around helping clients obtain drivers licenses, ID cards, birth certificates as well as helping get clients housing, jobs, and additional medical and mental healthcare. Discussion of move-in kits provided to those exiting the shelter to permanent settings. Kits include a toaster oven, bedroom and bathroom essentials, and donated furniture.
    - Success stories were well received by Committee Members and the sense of mission and compassion provided by the CBI/NMHC team was acknowledged.
- Possible Future Agenda Items
    - Rob asked the CAC members for possible future agenda items the CAC members want to hear

about or learn about.

- Anne informed Committee Members to look for upcoming communication about a tour for CAC members and a ribbon-cutting ceremony.
- The Advisory Committee was adjourned at 7:10 pm.