

# FOR *Families*

*Intro to Involuntary Psychiatric Treatment  
in Arizona and how to get help with CBI*

In the State of Arizona, Arizona Revised Statutes (A.R.S) Title 36 (T36) Chapter 5 allows any responsible person to complete an Application for an Involuntary and Emergency Evaluation for a person who, as a result of a mental disorder, is a danger to self or others, or a person with a persistent or acute disability or grave disability.

You can receive assistance in completing these Applications at a Community Bridges (CBI) Screening Agency, which are listed below by County. ***If you believe someone is in immediate life-threatening danger, call 911.***

Once these Applications have been submitted to a Screening Agency (see below for CBI Screening Agencies), they will be reviewed by a Psychiatrist or Psychiatric Nurse Practitioner. If the information in the Application meets criteria, as defined by A.R.S. Title 36 Chapter 5, the individual will be brought to the screening agency for a psychiatric evaluation, and treatment planning when additional treatment is needed. These additional treatment services may include voluntary treatment or continued involuntary services.

Voluntary services available within CBI include outpatient, residential and inpatient services, among other more specialized services. Continued

involuntary services may ultimately lead to ongoing court ordered psychiatric treatment. It is the goal of CBI to provide the most comprehensive and appropriate care without unnecessary restriction, this means those capable of safely participating in voluntary services will be afforded that opportunity while in care with CBI. In some cases, a patient's care may continue with a transfer to a non-CBI program.

For more information, or assistance, on this process within Community Bridges, please call the number listed below with your associated County. In multiple locations, you can expect to speak with a Family Liaison who is part of the staff at Community Bridges, and has personal experience supporting their own loved one through behavioral health treatment. If a Family Liaison is not available, there will still be expert staff available to assist you.

In order to get information about your loved one, they will have to provide written permission to staff to share this information. In the event this permission is not granted, staff will still be able to provide generalized information about programs and care with CBI, and will invite your loved one to provide permission for information sharing. If for any reason you are not satisfied with the assistance you received, please ask to speak with an Operations Supervisor or Administrator.

## *Maricopa County* MESA

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CBI – Community Psychiatric  
Emergency Center

358 E Javelina Ave  
Mesa, AZ 85210  
480-507-3180

Family Liaison: 480-576-7296  
Patient Advocate: 480-716-4939

## *Pinal County* CASA GRANDE

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CBI – Casa Grande

675 E Cottonwood Ln  
Casa Grande, AZ 85122  
520-426-0088

## *Maricopa County* AVONDALE

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CBI – West Valley Access Point

824 N 99th Ave  
Avondale, AZ 85323  
623-907-6520

Family Liaison: 602-848-4574

## *Yuma County* YUMA

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CBI – Yuma

3180 E 40th St  
Yuma, AZ 85365  
928-373-6763

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*CBI Care Concerns* Dedicated Phone is available 24 hours: 602-848-4724,  
[careconcerns@cbridges.com](mailto:careconcerns@cbridges.com)

*Additional information* on Involuntary evaluation and treatment is  
available

on the AHCCCS/Arizona Medicaid website, which includes a one-hour training video:

[azahcccs.gov/Members/BehavioralHealthServices/COE.html](http://azahcccs.gov/Members/BehavioralHealthServices/COE.html)

*For additional resources*, outside of CBI regarding Crisis Care and  
accessing

crisis care within Arizona: [azahcccs.gov/BehavioralHealth/crisis.html](http://azahcccs.gov/BehavioralHealth/crisis.html)

