



RIO FRESCO HEALING CENTER

NEIGHBORHOOD MEETING | APRIL 18, 2023

AGENDA

1. Welcome
2. Overview of the Project
3. Follow up from Last Meeting
4. Timeline & Next Steps
5. Questions?



- Community Bridges is a licensed substance abuse treatment provider with locations throughout the state of Arizona.
- Founded in 1982, over 40 years in business.
- In 1996, there was one program, contract, and location, and 20 employees.
- In 2023, CBI now has 87 programs and over 1,700 employees.
- Mission: To maintain the dignity of human life
- Purpose: To be an agent of positive change in our communities

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SITE LOCATION

Phoenix Sky Harbor Airport



THE SITE

- The Site is occupied by an existing hotel and restaurant.
- The use will occur within the existing building.
- Additional fencing added for security.



REQUEST

- The Site is zoned Industrial District Rio Salado Interim Overlay District (A-2 RSIOD). This request is for a special permit on the 3.43-acre Site (A-2 SP RSIOD).
- This use is allowed by right in the A-2 district. A special permit is required because the Site is located in the RSIOD.

THE RIO FRESCO HEALING CENTER

- Services will include:
 - Mental health treatment
 - Substance use treatment
 - Physical health services
 - Peer support and navigation
 - Life skill building
 - Housing referral plan
 - Groups
 - Counseling
 - Dedicated outreach
 - Vocational rehabilitation program



THE RIO FRESCO HEALING CENTER

- 3.43-acre Site
- 62,000 square feet
- 117 rooms
- Communal space with dining area, food service, security, intake area, staff offices, and storage
- 24/7 on-site security:
 - Private security company
 - Two off-duty/overtime police officers
 - Will have security cameras

THE RIO FRESCO HEALING CENTER

No Walk-Up

- No camping or loitering around facility
- Individuals not referred cannot request services or bed
- Services are only for residents living on-site
- Eliminates intake foot traffic
- All new residents arrive via transport team

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QUESTIONS WE HEARD..

What is the maximum number of residents allowed on Site? Per room?

- A total of 117 rooms allows up to 234 residents
- No more than 2 residents per room

How many residents are on Site now?

- 118 residents live on Site and 110 rooms are in use today

How long do residents stay on Site?

- On average, 90-120 days

QUESTIONS WE HEARD..

Can residents have daytime or overnight guests? If so, how long can they stay?

- Residents are not allowed to have daytime nor overnight guests.
- Case managers and other treatment team members are allowed to visit during business hours.

Are residents allowed to have pets? Policies for residents' pets?

- Pets are permitted on a case-by-case basis
- A designated pet area will be established internal to the site
- Clients will be required to clean up after their pets



QUESTIONS WE HEARD...

How are residents transported to/from places of work or appointments?

- Coordinate with local resources for reduced bus fare tickets
- A bus pass is provided to all enrolled in a CBI program
- Rio Fresco has a dedicated transport team and residents can schedule to utilize the transport team



QUESTIONS WE HEARD..

What happens to a resident if they are terminated from the program?

- CBI coordinates transport to a safe place
- CBI connects the client, or their family and/or friends, with resources for crisis or residential services including recovery homes or other shelter services in the community

How are terminated residents redirected to ensure they don't stay on site or trespass in the surrounding area?

- CBI outreach teams engage individuals to ensure they do not stay in the area



QUESTIONS WE HEARD..

What will happen to the existing restaurant on Site?

- Will NOT be converted to a soup kitchen or food bank
- Will be used as a kitchen for residents and provides an opportunity for a future workforce initiative

QUESTIONS WE HEARD...

How does CBI interact with local businesses?

- Attends local stakeholder meetings
- Meets with businesses and neighborhood groups
- Provides a hotline for neighbors and businesses to have direct access to CBI staff

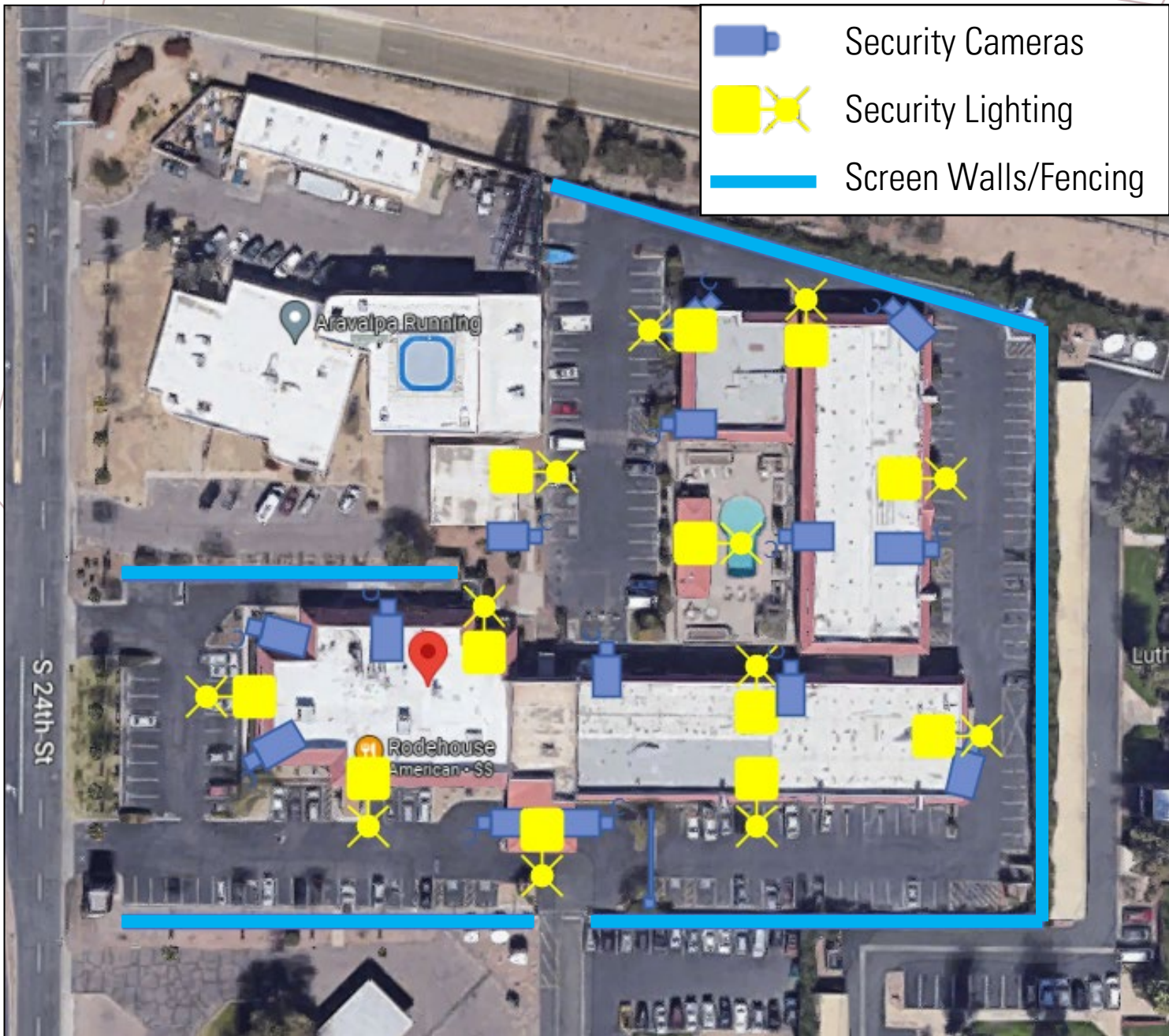


QUESTIONS WE HEARD..



What are CBI's "Navigation Services"?

- Every new resident is assigned a Navigator
- Coordinates into Mental Health Treatment, Substance Use Treatment, Physical Health Services, Peer Support, Groups, Counseling
- Document Ready (ID, birth certificate social security)
- Expedited access to Social Security Disability Income
- Assessment to determine the appropriate housing intervention
- Housing application and housing search assistance
- Independent living skills, budgeting, employment benefits
- Placement Services (transitional living, halfway house, emergency shelter, diversion)



SECURITY MEASURES

POLICE AND CRIME STATISTICS

Mesa Location – Windmere: 5750 E. Main Street, Mesa, AZ 85205

(Approximately a quarter-mile west of the northwest corner of Recker Road and Main Street)

Crime has decreased near Mesa location
of the Rio Fresco Healing Center



Incidents of Criminal Activity:

<u>2016:</u>	2018:	2020:	<u>2022:</u>
<u>10,057</u>	8,680	9,315	<u>8,830</u>

**Crime rate decreased by almost 13%

CITY OF PHOENIX PARTNERSHIP

To further the goals of the City of Phoenix's Strategies to Address Homelessness, the Rio Fresco Healing Center's objective is to offer safe, indoor places for unsheltered individuals.

The Center utilizes CBI's full continuum of care by providing intense supportive services through case management, behavioral health services, individualized housing plans, and opportunities for employment.

QUESTIONS WE HEARD..

What will be in the Good Neighbor Agreement?

- CBI will provide 24-hour, 7 day per week on site security to monitor the facility.
 - Private security company:
 - Two off-duty police officers
 - Will have security cameras
- Security walks will be completed hourly by both security and program staff
- Security will be stationed in the front lobby when not on security walks
- Site will be enrolled in a City of Phoenix virtual block watch program
- Security cameras will be used to monitor outdoor areas
- Signage visible from public right-of-way will discourage loitering
- Lighting will be improved to create a more secure environment
- Block fencing and metal gating will be added around the perimeter
- Hotline phone number is set up and will be distributed for community members to report concerns and will be visible to the public on on-site signage
 - The hotline will ring to on-duty security and staff
- Semi-annual community meetings will be conducted to address issues, concerns, and follow-up requests

QUESTIONS WE HEARD..

Why this Site?

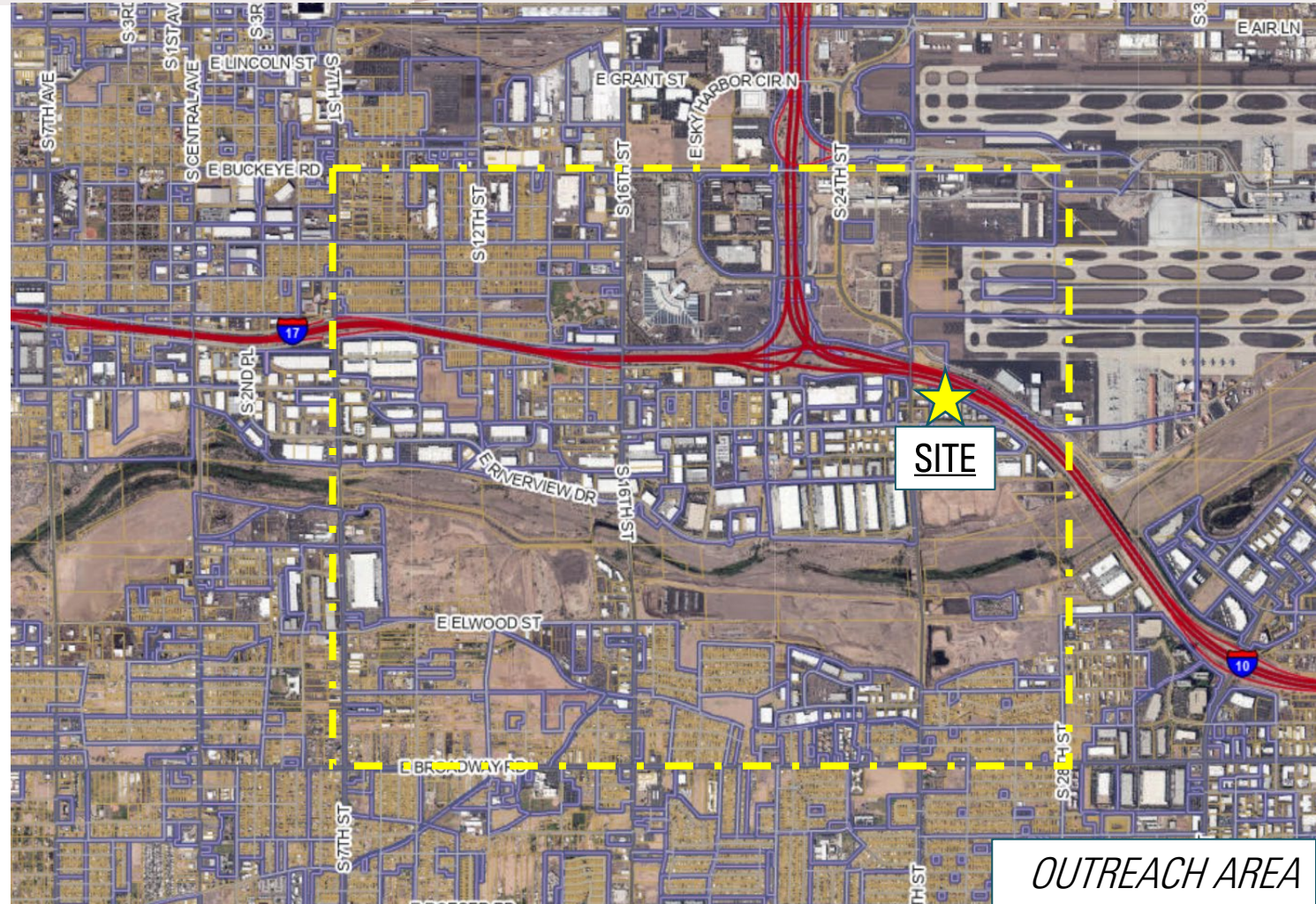
- Compatible zoning district
- No residential neighborhoods in the immediate vicinity
- Close to public transportation
- Decentralizing services from downtown to address homelessness across the city
- Current restaurant space allows opportunity for future workforce initiatives

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CONTINUAL OUTREACH EFFORTS

- Door-to-Door Outreach:
February 2023
- Ongoing face-to-face
meetings, emails, calls, and
small group meetings
- 1st Community Meeting:
February 8, 2023



WHERE ARE WE IN THE PROCESS?

12/28/2022:
Application filed

1st Community
Meeting: February
8, 2023

2nd Community
Meeting: April 18,
2023



Central City Village
Committee: May 8,
2023

Planning
Commission: June
1, 2023

City Council: June
28, 2023

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THANK YOU!

Rio Fresco Community Hotline : (602) 361-2689

Outreach Coordinator

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